

Terms and Conditions

OTT x iKhokha | Lucky Draw Campaign:

01 August – 31 October 2024

1. The OTT x iKhokha Lucky Draw Campaign (“the Competition” is brought to you by OTT Mobile Technologies Pty Ltd (“OTT”) and iKhokha (“the Promoter/s”). The competition runs from 01 August to 31 August 2024. The grand prize winners will be contacted in September 2024 once the draw has taken place and will receive their prize within two weeks of being contacted.
2. Entry is open to anyone over the age of 18 years.
3. The competition will be hosted on the Second Chance domain, which is found at www.mysecondchance.co.za and overseen by the OTT Team.
4. The grand prizes are R1,000 OTT Voucher. Fifteen (15) winners will be drawn at the end of the competition period.
5. To be eligible for the prizes on offer, contestants must purchase their OTT Vouchers via any iKhokha trader. OTT Vouchers purchased at any iKhokha trader can be redeemed on any OTT merchant partner platforms
6. To enter entrants need to use their redeemed OTT Voucher PIN and cellphone number on the Second Chance website.
8. The grand prize winners will be chosen by a random draw performed by a computer process after the Competition period mentioned above and will be contacted by OTT’s Support Team to inform them of their winnings. After two unsuccessful attempts to get hold of a drawn winner within a 24-hour period, the prize may be awarded to another winner.
10. The decision regarding the winners is final, and no correspondence related to the entry will be considered.

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11. The prize cannot be transferred, substituted, amended, exchanged, or redeemable for cash.

12. The Promoter reserves the right to change the competition dates without prior notice. The Contestants will not be furnished notice in respect of the change. In the event of such change, all participants agree to waive any rights they may have in terms of this competition and acknowledge that they have no recourse against the Promoter, Channel, Sponsors, its Agents and/or their Promoters.

13. By participating in this competition, the winner agrees to the publication of their name and photographs for promotional purposes. The grand prize winner will be required to provide their written consent to allow the Promoters to publish or distribute their details and pictures where required, as well as in the event that these will be utilised in further advertising, event marketing or, in respect of this competition, without compensation of any form.

14. The Promoter reserves the right to alter or cancel the competition at its discretion without notice. The Promoters shall not be liable for any claim resulting from the alteration or cancellation of the competition.

15. This competition does not create any obligation on the part of the Promoters, employees, or shareholders, nor do the participants acquire any rights in law.

16. Unsuccessful participants will have no claim or action whatsoever the Promoters, its agents, employees, or agencies as a result of participating in this competition.

17. This competition is not open to employees of the Promoters or related affiliate companies.

18. All entrants to this competition participate entirely at their own risk. By reading and accepting these terms and conditions, the entrant gives consent to these risks and hereby indemnifies and holds harmless the promoter, their directors, employees and agents of any and all liability pertaining to any damage, cost, injuries and losses of whatever nature sustained as a result of their participation in the competition and related events and activities, save where such damage, cost,

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injuries and losses are sustained as a result of the gross negligence or wilful misconduct of any indemnified party.

19. Nothing in these terms and conditions is intended to or must be understood to, unlawfully restrict, limit or avoid any rights or obligations, as the case may be, created for either the entrant or the promoter in terms of the Consumer Protection Act, 68 of 2008 (“the CPA”).

20. By entering the competition in accordance with its terms, you are entering a competition for the purposes of the CPA, and the competition will be conducted in accordance with the relevant provisions of the CPA. Should you win a prize in the competition, you undertake to expeditiously do all things necessary to enable the promoter/sponsor to comply with its obligations under the CPA, including, but not limited to, providing such personal information as may be required in order to facilitate handing over the prize.

21. By entering and participating, the entrant agrees to hold harmless, defend and indemnify any social platform from, and against, any and all claims, demands, liability, damages or causes of action (however named or described), losses, costs or expenses, with respect to, or arising out of, or related to (i) entrant’s participation in the competition, or (ii) entrant’s participation in any prize-related activities, acceptance of a prize and/or use or misuse of a prize (including, without limitation, any property loss, damage, personal injury or death caused to any person(s)).

22. By entering and participating and/or accepting any prize, the entrants, participants, users and/or winners hereby indemnify, release and hold harmless the Promoters (including its subsidiaries, associate companies and affiliates), its directors, employees, agents, suppliers and contractors from and against any actions, claims and/or liability for injury, loss, damage, expense, claim and/or damages of any kind resulting in whole or in part, directly or indirectly, from participation in the competition, and/or the use, acceptance or possession of a prize, and/or participation (or non-participation) in a prize-related activity.

23. Entrants, by virtue of participation, understand that the information provided is collected by the Promoters and not by any social media platform.

24. By participating in the competition and being eligible for a prize, entrants accept and unconditionally agree with the above terms and conditions.

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25. Should the winner be found not to have complied with these Terms and Conditions, they will automatically be disqualified, and the prize will be forfeited. Winners may also be required to sign acceptance of prizes and indemnity documents.

26. The Promoter will continuously monitor any irregular behaviour, whether it be in entries and/or Participant's details. Consequently, any violation or attempt and/or suspicion of violation or irregular behaviour and/or non-compliance with these Terms and Conditions will result in immediate disqualification of the Participant.

27. The Participant acknowledges that they have been given an appropriate opportunity to first read these Terms and Conditions and that they understand and accept these Terms and Conditions.

28. In the event of technical failure, malfunction or damage to the device used during the promotional competition for the selection of prizes, finalists, and prize winners, irrespective of the cause thereof, another suitable device or method will be used at the sole discretion of Management.

29. Where applicable, the images of the prize(s) used in advertisements or displays may not necessarily be the actual prize(s), model(s) or specification(s) issued as prizes.

30. We respect your right to privacy and aim to comply with POPIA. By accessing this website and entering the competition, you consent to the Promoters, their responsible parties or processors recording and processing your personal information in terms of their respective privacy policies available on the following websites: <https://www.mysecondchance.co.za>

31. Winners will be required to provide their names, ID number, contact details, a copy of their ID and a finalist form and to sign an acknowledgment of receipt of the prize. The information contained in any documents received will be verified before the winner will receive their Prize. If the information is incorrect or cannot be verified for whatever reason, the Promotor reserves the right to select a replacement winner through a random draw from the remaining qualifying participants.



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32. Winners will be notified on by the Promotor on the Promotor's social media platforms. The winner will have 24 hours to provide the Promotor with the requested details via private message in order for the Promotor to verify the winners. Winners' names will be available upon request by writing to the Promoter.

33. In the event that a winner cannot be successfully contacted within 24 hours of the final decision or is unable, for any reason whatsoever, to accept the prize, such winner will forfeit their prize. The Promoter reserves the right to select a replacement winner through a random draw from the remaining qualifying participants in the draw in accordance with same process and procedures as applicable to the original draw.

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